Adult Care and Wellbeing Overview & Scrutiny Panel 21st March 2018

LEARNING DISABILITY REPLACEMENT CARE (RESPITE) SERVICES: ENGAGEMENT ON OPTIONS FOR FUTURE DELIVERY

Engagement Slides



Engagement timetable

| | Staff engagement | Carers engagement | |
|---------------------------|--------------------|---|--|
| Pershore Short Breaks | 27 March 10am | 27 March 1.15pm (NB venue Civic Centre, Pershore) | |
| Worth Crescent, Stourport | 28 March 10am | 28 March 11.30am | |
| Osborne Court, Malvern | Tbc – w/c 9 April | Tbc – w/c 9 April | |
| Church View, Bromsgrove | Tbc – w/c 9 April | Tbc – w/c 9 April | |
| Lock Close, Redditch | Tbc – w/c 16 April | Tbc – w/c 16 April | |

Replacement Care Services for People with Learning Disabilities

Engagement Meetings for Carers/Staff DRAFT SLIDES

Insert each centre name and meeting date
NB Slides will be tailored for each service with
relevant data



Welcome and Introductions

- Introductions
- Purpose of today
- Our approach



Why are we holding these meetings?

- Cabinet received a report on the 8th February 2018 asking for permission to engage on how learning disability replacement care (respite) services should be delivered in the future
- Permission was given to start pre-consultation engagement with people using services, carers, staff and other stakeholders to shape future services
- Learning Disability Replacement Care Services:
 - Worth Crescent (Stourport) and Pershore Short Breaks
 - Osborne Court (Malvern) and Church View (Bromsgrove)
 - Lock Close (Redditch)

Why are we looking at these services?

- We need to get the best value for money from the Council's budget
- Overall, the current evidence shows that there are more beds purchased than are used – 1,800 nights per year not used, equivalent to 5 beds, approximately £450k cost
- We need to make sure people are receiving the most appropriate service for their needs
- We need to plan for changing needs and expectations for replacement care over time
 - Supported Living options
 - Increasing complexity of need
 - Changing expectations from families

What's Happening Now?

- Engagement is taking place during March and April 2018
- Meetings at each individual centre/service with staff and carers
- SpeakEasy Now are working with us to engage with service users
- Engagement at wider meetings e.g. Carers Consultative Groups, Learning Disability Partnership Board etc.

Facts and Figures



The total 2017/18 budget for Learning Disability Replacement Care is £2.6 million

This includes block-contracted provision plus a small amount of "spot-purchased" provision in external care homes

Facts and Figures



Around 175 individuals receive a regular replacement care service funded by the Council

Additionally, some people also receive emergency replacement care

Facts and Figures

| | No. of beds | Average occupancy (2017) |
|---------------------------|-------------|--------------------------|
| Pershore Short Breaks | 4 | 74% |
| Worth Crescent, Stourport | 10 | 76% |
| Osborne Court, Malvern | 4 | 93% |
| Church View, Bromsgrove | 13* | 87% |
| Lock Close, Redditch | 5 | 95% |

^{*} Some only available 120 nights per year

Over To You? (Questions for carers)

- Why is replacement care important for you?
- What does your replacement care service do well?
- Are there things you don't like about the way services are currently provided or that could be done differently?
- Are there other ways that replacement care could be provided?
- Do you feel you get enough choice about how your replacement care is offered?
- Does the service you use work for you geographically?

Over To You? (Questions for staff)

- What does your replacement care service do well?
- Are there things that could be done better or differently?
- Do you have any ideas for how replacement care services across Worcestershire could be organised more efficiently/effectively?
- Do you think people get enough choice about how their replacement care is offered?
- How do we increase occupancy/ maximise usage/ ensure we use the skills and facilities in each unit to their full?

What happens next?

- Complete engagement and analysis April/May 2018
- Report back to Cabinet in June 2018:
 - detailed findings from engagement and analysis
 - proposals for future service delivery (including any proposals for formal consultation if required)

Any questions?



Contact us:

Engagement@worcestershire.gov.uk